

CUSTOMER INFORMATION IN ACCORDANCE WITH THE GERMAN REGULATIONS ON INSURANCE MEDIATION AND ADVICE (Section 15 VersVermV)

The following information is provided by Erwin Himmelseher Assekuranz-Vermittlung GmbH & Co. KG to inform its customers in accordance with the requirements of Section 15 VersVermV:

Erwin Himmelseher Assekuranz-Vermittlung GmbH & Co. KG
Theodor-Heuss-Ring 23
50668 Cologne | Germany

Tel: +49 (0)221 888 25 -100
Fax: +49 (0)221 888 25 - 199
Email: hisv@himmelseher.com

Legal form: partly limited partnership
Registered office: Cologne | Germany; Cologne Local Court, HRA 12182

Personally liable partner:
Erwin Himmelseher Assekuranz-Vermittlung Beteiligungsgesellschaft Limited Partnership
Theodor-Heuss-Ring 23
50668 Cologne | Germany

Tel: +49 (0)221 888 25 -100
Fax: +49 (0)221 888 25 - 199
Email: hisv@himmelseher.com

Headquarters: Cologne; Cologne Local Court, HRB 26696
Managing Directors: Kai Bockelmann, Dr Volker Himmelseher, Dr Dennis Spallino

Erwin Himmelseher Assekuranz-Vermittlung Beteiligungsgesellschaft mbH, which is subject to registration, is registered in the Insurance Intermediary Register Germany/EU with the competent supervisory and licensing authority IHK Cologne, Unter Sachsenhausen 5-7, 50667 Cologne | Germany, <http://www.ihk-koeln.de> under **broker no.: D-BRPE-I3F5W-37**. The register can be viewed online at www.vermittlerregister.info.

Erwin Himmelseher Assekuranz-Vermittlung GmbH & Co. KG offers advice.

Erwin Himmelseher Assekuranz-Vermittlung GmbH & Co. KG generally receives a commission from the insurer for brokering and managing insurance contracts on behalf of the customer, which is already included in full in the insurance premium. Where agreed, Erwin Himmelseher Assekuranz-Vermittlung GmbH & Co. KG will receive additional remuneration from the customer for handling major claims. If required, a different form of remuneration (e.g. a fee agreement without commission or a combination of remuneration models) may be expressly agreed upon. In addition, Erwin Himmelseher Assekuranz-

Vermittlung GmbH & Co. KG sometimes provides services to insurers, for which Erwin Himmelseher Assekuranz-Vermittlung GmbH & Co. KG is remunerated by insurers.

There are no direct or indirect participations in an insurance undertaking.

No insurance undertaking holds a direct or indirect participation in Erwin Himmelseher Assekuranz-Vermittlung Beteiligungsgesellschaft mbH or Erwin Himmelseher Assekuranz-Vermittlung GmbH & Co.

Joint registry office in accordance with Section 11a (1) of the German Trade, Commerce and Industry Regulation Act (GewO)

German Chamber of Industry and Commerce (DIHK)

Breite Str. 29
10178 Berlin | Germany
Telephone: 0180 600 58 50 (€0.20 per call)
Website: www.vermittlerregister.info

Erwin Himmelseher Assekuranz-Vermittlung Beteiligungsgesellschaft mbH is registered under the following registration number: D-BRPE-I3F5W-37.

Information in accordance with the German Consumer Participation Act (Verbraucherbeteiligungsgesetz)

In the events of disagreements, Erwin Himmelseher Assekuranz-Vermittlung GmbH & Co. KG states its willingness to participate in a dispute resolution procedure before a consumer conciliation panel.

In addition to appealing to Erwin Himmelseher Assekuranz-Vermittlung GmbH & Co. KG, you can also contact an out-of-court conciliation body, the so-called “ombudsman”.

Insurance Ombudsman Association

PO Box 08 06 32
10006 Berlin | Germany
Telephone (domestic): 0800 3696000
Telephone (international): 0049 30 20605899 (charges apply)
Email: beschwerde@versicherungsombudsmann.de
Website: www.versicherungsombudsmann.de

Ombudsman for Private Health and Long-Term Care Insurance

PO Box 06 02 22
10052 Berlin | Germany
Telephone: +49 800 2550444
Email: ombudsmann@pkv-ombudsmann.de
Website: www.pkv-ombudsmann.de

If you disagree with the decision of a mediation body (such as the ombudsman), you are, of course, still free to pursue legal action. The place of jurisdiction in the case of disagreements with Erwin Himmelseher Assekuranz-Vermittlung GmbH & Co is Cologne | Germany.